

# Standard 6: Professionalism

## Related Standards of Practice

- Standard 5: Competence
- Standard 13: Conflict of Interest

### Description

The optician meets the ethical and legal requirements of professional practice and honours client boundaries.

### Expected Outcome

The client can expect their optician to provide respectful treatment and services in compliance with ethical and legal requirements.

### Criteria

- 6.1 Act in accordance with the provincial [Health Professions Act](#), the [Opticians Regulation](#), [COBC's bylaws & Code of Ethics](#), and COBC's Standards of Practice.
- 6.2 Display applicable COBC certificate(s) of registration in the practice environment.
- 6.3 Ensure professional standards are applied to all products dispensed.
- 6.4 Act in accordance with the [British Columbia Human Rights Code](#) and respect the dignity and rights of the client.
- 6.5 Act in accordance with the [Accessible Canada Act](#).
- 6.6 Act in accordance with applicable employment legislation, including the [Employment Standards Act](#).
- 6.7 Cooperate with any investigation facilitated by COBC.
- 6.8 Respond as required and in a timely manner to communications received from COBC.
- 6.9 Report any incident of unauthorized practice to COBC.
- 6.10 Report any incident of unauthorized use of a protected title to COBC.
- 6.11 Report unethical, unsafe, or incompetent practice by any regulated health care professional to the appropriate regulatory body in accordance with applicable legislative requirements.
- 6.12 Report sexual abuse by any regulated health care professional to the appropriate regulatory body in accordance with applicable legislative requirements.
- 6.13 Only provide treatment that is appropriate to the visual needs of the client.
- 6.14 Only continue to treat a client for as long as treatment remains necessary and in the client's best interests.
- 6.15 Maintain appropriate boundaries with clients in accordance with the [Professional Boundaries booklet](#).
- 6.16 Do not engage in a sexual relationship with any client.